

Volvo Genuine Parts Extended Warranty Offer Terms and Conditions

Starting Date: Applicable to parts purchased on or after October 1st, 2021

Territory: India

Warranty is provided by Volvo Auto India

Volvo Genuine Part means a part for a Volvo car purchased from and installed by a Volvo Car authorized workshop in the Territory.

Failed Part means a Volvo Genuine Parts purchased after the Starting Date that requires repair or replacement because of a "Material or Manufacturing defect".

ENTITLEMENT

1. Applicable on Volvo Genuine Parts bought outside of "Manufacturer's Warranty" and/or "Extended Warranty" of the vehicle and installed at a Volvo authorized workshop in the Territory will be eligible for Customer Lifetime Parts Warranty.
2. Applicable failed Parts will be repaired or replaced free of charge by an authorized Volvo Car workshop.
3. The Volvo Genuine Parts Extended Warranty commences on the date of purchase of the Volvo Genuine Part and only available on vehicles that have never changed ownership.
4. Entitlement to Volvo Genuine Parts Extended Warranty must be confirmed on the basis of original proof of purchase from the original parts purchase invoice or relevant previous repair order.

ELIGIBILITY

- (i) Customer needs to provide proof of continuous ownership of the car at the time of purchase of the Genuine Volvo Part and at the time of replacement or repair of the Failed Part, Ownership from the date of first registration should not change.
- (ii) Customer must produce a valid dated receipt or invoice to show the purchase of the Failed Part.
- (iii) Genuine Volvo Part must have been purchased and installed by an authorized Volvo Car dealer or workshop on or from the Starting Date.
- (iv) The cars should be regularly maintained at Volvo Authorized dealer to avail benefit for Volvo Genuine Parts Extended Warranty

EXCLUSIONS

Volvo Genuine Parts Extended Warranty does not apply for:

- Wholesale / over the counter sales of Genuine Volvo Parts (Parts repaired or replaced by a non-Volvo authorized workshop)
- Parts subject to wear & tear (for Example: Wiper blades, brakes components, belts etc.)

- Consumables (for Example: engine oil, and other types of Fluids etc.)
- Batteries
- Accessories
- Software not associated with a hardware replacement
- Consequential failures
- Accidental damages

A customer will not be able to access the Volvo Genuine Parts Extended Warranty if:

- For Volvo genuine parts bought before the date of introduction of concept on the market
- Parts purchased from & installed at locations other than a Volvo authorized workshop.
- For parts replaced under new car warranty or extended warranty or goodwill warranty
- If the customer cannot produce the original purchase receipt of the relevant failed Part/s
- If the car has a new registered owner since the part was replaced
- If there is an Accidental damage
- If there is a Consequential damage
- If regular Maintenance is not done at Volvo authorized workshop

Volvo Auto India Pvt. Ltd reserves the right to vary, delete or add any terms and conditions without prior notification to the customer